

AL-K7 Trouble Shooting

Problem 1: No microphone vocal comes from the machine right after the first set up of machine.

Solution:

- a. Check if vocal volume is turned up.
- b. To get karaoke working, make sure the audio cords (Red & White) to TV or amplifier are connected with KARAOKE OUTPUT on the back panel of AL-K7. Please note that no microphone vocal comes out from HDMI connection. Only karaoke outputs can do it.
- c. Check to see if your speakers are passive or amplified, because amplified speakers usually have their own power source and will have to be turned on; unless they are part of a stereo system, in which case you will have to turn on your stereo system and make sure it is set to the correct auxiliary device.

Problem 2: The machine can not play CD continuously.

Solution: Depress KARAOKE on the remote control to switch off karaoke mode.

Problem 3: The machine can not stop automatically at the end of the track.

Solution: Depress KARAOKE on the remote control to switch on karaoke mode.

Problem 4: While KARAOKE on, the label of “KARAOKE ON WAIT ORDER” always shows on the screen

Solution: Please contact manufacturer for firmware to remove the little bug.

Problem 5: The display of the machine shows “No disc” after loading disc.

Solution:

- a. Clean the disc or check if the format is compatible.
- b. Go to website, and check for the latest software version for your machine.
- c. If the above method does not work, fill out repair request form or contact us for further assistance.

Problem 6: When the machine is connected with VGA, the screen of monitor is in green.

Solution: Push the button “V-mode” on the remote control. Repeat this process until you get a normal color VGA screen.

Problem 7: Screen is rolling over.

Solution: Push the button “N/P” on the remote control, to switch TV mode between PAL and NTSC.

Problem 8: The machine does not read files stored on a hard drive or flash drive through the USB port.

Solution: Check the format of HD. Our machine is compatible with HD formatted by FAT32 rather than NTFS

Problem 9: Lyrics on screen squeeze up.

Solution: Check the disc’s compatibility, and the surface quality of the disc. A bad disc causes the machine to take longer time to do error correction and then video output becomes slow.

Problem 10: No video shows up or no company’s logo on the screen.

Solution:

- a. Check your TV set, make sure the correct INPUT mode is selected.
- b. Press the V-mode button on remote control. Repeat the process until you get an appropriate screen.